

# General Guidelines for Edgebrook Club

- ▶ Limit the amount of time spent at the club
  - ▶ For general court reservations, arrive no more than 5 minutes prior to the start of your scheduled reservation.
  - ▶ For other programming (USTA, Ladies Team Tennis, Junior Program, Flights), please refer to the expectations sheet.
  - ▶ Leave the club promptly after your reservation/program has concluded.
- ▶ Face masks (according to CDC guidelines) are required while entering, exiting and moving about while on our property (including all outdoor areas). Masks are not required while you are actively playing tennis, swimming or in your designated reservation area.
- ▶ Utilize calling or emailing for customer service questions
- ▶ Stay 6 feet away while playing or within the club
- ▶ Bring full water bottles with you
- ▶ Hand sanitizer will be available on-site
- ▶ Please limit the volume of your belongings on the property and take all your belongings with you - *there will be no lost and found*. Any items left on the property will be disposed of immediately.
- ▶ Do not congregate in the parking lot or other areas around the club.
- ▶ During at least Phase 2, the front office building is closed to members
- ▶ Members should utilize Club Automation, email and phone for all needs.
- ▶ We are not accepting cash payments at this time.
- ▶ Front office staff will be available 30 minutes before the first court time, but not before 8am. Front office staff will end their shift 30 minutes prior to the last court time ending.
- ▶ No guests are permitted on the property other than for visiting USTA teams.
- ▶ **ANY MEMBER WHO TESTS POSITIVE FOR COVID-19 AND HAS UTILIZED OUR FACILITY SHOULD NOTIFY US IMMEDIATELY.**

Appropriate social distancing of 6 feet is required throughout the facility. Failure to comply puts our club at risk.

**Members who do not follow these guidelines will be asked to leave the facility.**





## Symptoms of COVID-19

- Fever
- Cough
- Short of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose

# Junior Tennis Program - Expectations (1 of 2)

- ▶ **If you are feeling sick, you MUST stay home.** A brief questionnaire on symptoms at check-in each day should be expected by class participants.
- ▶ Pros will start each day with clear expectations for each court of play and each day with safety reminders
- ▶ Hard rules:
  - ▶ Masks (that fit your face appropriately) must be worn while entering and exiting the courts and while moving about the facility grounds
  - ▶ 6 feet distancing always
  - ▶ No touching tennis balls
  - ▶ No high fives/physical contact
  - ▶ Students will be given ONE warning before parents are contacted and they are removed from the class.
- ▶ Same kids and instructors for as much as we are able
  - ▶ Edgebrook staff will put together similar skills, as possible, on the same court.
  - ▶ Personalities and friendships will also play into groupings to increase enjoyment for those kids who want to be together.
  - ▶ Instructors will not rotate from court to court during the class time. Instructor changes during the month will be kept at a minimum but are not always avoidable.
- Instructors will be teaching with gloves on and will be the only ones handling, touching or feeding balls.
- While we know that serves are an important part of the game, we will not be working on serves during our junior program instruction for at least the first few weeks.
  - Match play for Levels 2-5 will involve serves. Balls will be provided for each student that arrives for match play and they will be provided a marker to identify which balls are theirs during play. Clear match play expectations will be set by the instructor in charge of match play.
- Sanitizing materials are provided on each court and all equipment will be disinfected between classes as recommended by product standards.
- Please arrive to class ready to play.
- Because our instructors are all busy disinfecting between classes, please do not talk or chat with them. If you have anything you would like to discuss, please email, text or call them. Stephen Welt, the Edgebrook Tennis Director, is available via email at [Stephen@edgebrookclub.org](mailto:Stephen@edgebrookclub.org).
- **If your child does not take instruction well and cannot adhere to social distancing guidelines while participating in programming at Edgebrook, they will be removed from the programming at your expense. Please, talk with your child about how they can best enjoy their class experience while maintaining distancing of 6 feet at all times.**



# Junior Tennis Program - Expectations (2 of 2)



- ▶ We encourage parents dropping off, waiting, or picking up their children to pull into a parking spot. This will help with congestion coming into and out of the lot.
- ▶ Please arrive to pick-up your child PRIOR to the end of the class time. This will ensure your athlete does not end up waiting outside in the rain or cold.
- ▶ In accordance with state guidelines and occupancy limits, parents are not permitted to come into the facility. Spectators are not allowed.
  - ▶ If your child is not able to enter and exit the building unaccompanied, please contact the front desk. We may need to remove your child from the class.
- ▶ Vending Machines are currently not in use.
- ▶ Water is also not available on site. Please bring a full water bottle for class.
- ▶ The front office is currently open by appointment only. If you have questions, please call or email the front desk and we will get back to you as soon as possible.
- ▶ Restrooms are limited to bathroom and washroom use only. We encourage all members to use the restroom prior to arriving at Edgebrook.

# Where to go for Junior Tennis Check-In

DO NOT CHECK IN AT THE EDGEBROOK FRONT OFFICE ENTRANCE.

Check-in will be at the tennis court entrance to the right of the main office doors.

We will have two check-in periods for each class:

- 10-20 minutes before class time begins
  - Athletes will be staged in our viewing area on spots all 6+ feet apart until the courts from the previous level are clear.
- 5 minutes before class time begins
  - Athletes will be sent directly to the courts to prepare for their lesson time

All classes will end 10 minutes prior to the scheduled end time - if you are scheduled to finish at 6pm; on-court play will cease at 5:50pm, and you will be asked to calmly leave the facility.

Sample Schedule\*:

- 3:40pm-3:50pm - Level 2 Students are allowed to check-in
  - Athletes will remain outside until they are cleared to enter
  - Athletes will be staged 6+ feet apart in the viewing area until all courts are cleared from previous court play
- 3:50-3:55pm - No students are admitted into the facility to allow for safe exit for those finishing on the courts
- 3:55pm-4:00pm - Level 2 Students are allowed to check-in
- 4:50pm - Level 2 Instruction ends; Students exit calmly and promptly from the facility

\*The body of your email has your exact times. All levels will follow this same pattern for check-in.\*





# Junior Tennis Program - What to Bring

- Mask that fits your face correctly
- Water bottle (enough water for the entire class) - there is no water provided on the courts
- Tennis racquet - we do **not** have demo racquets on site
- Please wear tennis appropriate attire that includes non-marking athletic shoes
  - Jeans are not permitted
  - Classes where athletes are sent home for inappropriate attire will not be eligible for refund



# Additional EB Staff Measures for your safety

- ▶ Temperature/health checks upon arrival of all staff
- ▶ Covid-19 safety training for the staff
- ▶ Frequent hand washing and limited time in the building for staff
- ▶ No community share areas; Removal of furniture and areas that would promote congregating
- ▶ Cloth masks required for all staff
- ▶ PPE provided for all staff
- ▶ Sneeze guard at front desk
- ▶ Access to increased supplies as needed to eliminate contamination points for staff
- ▶ Facility ventilation maintenance completed just prior to open
- ▶ High traffic touchpoints to be sanitized throughout the day
- ▶ Increased frequency of outside cleaning service
- ▶ Contact tracing in place

