

Edgebrook Club

Modified Phase 1 Re-Opening
Current Club Guidelines



Updated 6/26/2020



Symptoms of COVID-19

- Fever
- Cough
- Short of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

General Guidelines for Edgebrook Club

- Limit the amount of time spent at the club
 - Arrive no more than 5 minutes prior to the start of your scheduled reservation.
 - Leave the club promptly after your reservation has concluded.
- Because we cannot always guarantee 6 feet of distancing while members and staff are moving throughout the facility, face masks (according to CDC guidelines) are required while entering, exiting and moving about while on our property (including the outdoor pool area). Masks are not required while you are actively playing tennis, swimming or in your designated reservation area.
- Utilize calling or emailing for customer service questions
- Stay 6 feet away while playing or within the club
- Bring full water bottles with you
- Hand sanitizer will be available on-site
- Please limit the volume of your belongings on the property and take all your belongings with you - *there will be no lost and found*. Any items left on the property will be disposed of immediately.
- Do not congregate in the parking lot or other areas around the club.
- During Phase 2, the front office building is closed to members
- Members should utilize Club Automation, email and phone for all needs.
- We are not accepting cash payments at this time.
- Front office staff will be available 30 minutes before the first court time, but not before 8am. Front office staff will end their shift 30 minutes prior to the last court time ending.
- No guests are permitted on the property during modified phase 1 or phase 2.
- ANY MEMBER WHO TESTS POSITIVE FOR COVID-19 AND HAS UTILIZED OUR FACILITY SHOULD NOTIFY US IMMEDIATELY.

Appropriate social distancing of 6 feet is required throughout the facility. Failure to comply puts our club at risk.

Members who do not follow these guidelines will be asked to leave the facility.



Modified Phase 1 Pool Information

(1 of 2)

No New Guidelines for Phase 2**

***As of 6/25, there are no changes to the state guidelines from Phase 1.5 to 2 for pools that affect current EB policies.*



- Reservations are for 45 minutes only
 - Your reservation in our system will say 1 hour. The last 15 minutes of the reservation is for disinfecting and clearing the facility.
- Please arrive in your swimsuit and leave in your swimsuit
- The locker rooms on the pool deck will be open for restroom and handwashing ONLY. The only shower onsite will be on the pool deck.
- One-on-one private lessons will be available starting Monday, June 29, but only for those who can touch the bottom (shallow end) or receive instruction from the side of the pool deck. There will be no hands-on, in-water instruction at this time.
 - We anticipate expanding this offering and plan to have options for our little swimmers who need to learn water safety.
- Pool reservations policy
 - Same reservations policies as tennis
 - 1 reservation 6-days in advance
 - 1 reservation less than 6-days in advance
 - Unlimited reservations 24 hours in advance
 - Back-to-back reservations are not permitted
 - There is no charge for pool reservations, however missed pool reservations will result in a \$15 no-show fee
- High touch areas on the pool deck will be disinfected each hour
- Pool furniture is not available during modified phase 1
- Limited pool equipment (kickboards and pull buoys) will be available for use at request only upon arrival for your reservation. Equipment will be disinfected after each use.

Modified Phase 1 Pool Information

2 of 2

No New Guidelines for Phase 2**

***As of 6/25, there are no changes to the state guidelines from Phase 1.5 to 2 for pools that affect current EB policies.*

- Reservations are limited to one person per lap lane
 - For parents who want to supervise their swimmer while they are here, ONE parent can come and sit on the pool deck next to their child's lane to supervise for distancing.
 - Full families are not permitted in one lane for a reservation *at this time*.
- Check-in for pool reservations will be at the loading zone gate near the cabana. (Note: the front office entrance is closed)
- ~~Swim Team will have their own guidelines and start June 29th. TBD~~
- If it is impractical to do so and a life is believed to be in danger, lifeguards will not follow the mask or physical distancing guidelines. This could potentially increase your risk of COVID-19 infection.
- Lifeguards needs to be focused on monitoring patrons for water-safety-related risks and should not be asked to enforce distancing or COVID-19 related policies that would detract from lifesaving duties. We will have other staff on the property that will monitor distancing.

We anticipate having opportunities for everyone to enjoy the pool this summer! While some time slots might be busier than others, we feel like our reservation system will give everyone a chance to come and swim – even if their first time choice isn't available.



Private Swim Lessons

- For now, we are only offering lessons for those who can touch the bottom (shallow end) or receive instruction from the side of the pool deck. There will be no hands-on, in-water instruction at this time.
 - We anticipate expanding this offering and plan to have options for our little swimmers who need to learn water safety.
- Swim Lessons Participants should enter and exit through the designated pool access points. Signage is posted from the parking lot.
 - DO NOT ENTER THROUGH THE FRONT OFFICE.
- Instructors have limited space for lessons each day due to facility capacity limits and to ensure there is space for swim reservations.
- Once you book a lesson, if your settings and email address are entered onto each member of your account, you will get an email confirming reservation and reminders!
- Lessons are limited to 30 minutes but only 25 minutes are actively taught. The last 5 minutes are for the swimmer to exit the pool/facility and for the instructor to wash hands following state required protocol.
- Lessons can be booked more than 6 days in advance through an instructor. If less than 6 days in advance and there is no space for the instructor to book, a member can use their swim reservation time to have a lesson taught.
- No hassle payment. Payment for lessons will occur once the lesson time happens via the credit card on your account.
- You can correct or adjust your card information via your Club Automation account.
- Currently, we are allowing only one-person private lessons OR semi-private lessons up to two people on the same membership (same household).

SPECIAL PRICING –
LIMITED TIME

\$20/30-minutes

One-person private lesson

\$28/30-minutes

Semi-Private – two people
from the same household



Masters Swim Team

Tuesdays & Thursdays

6/30-7/30

6:15-7:15am

With Coach Laura

Limited to 5 swimmers; No drop-in available

18+ only

\$100+ tax

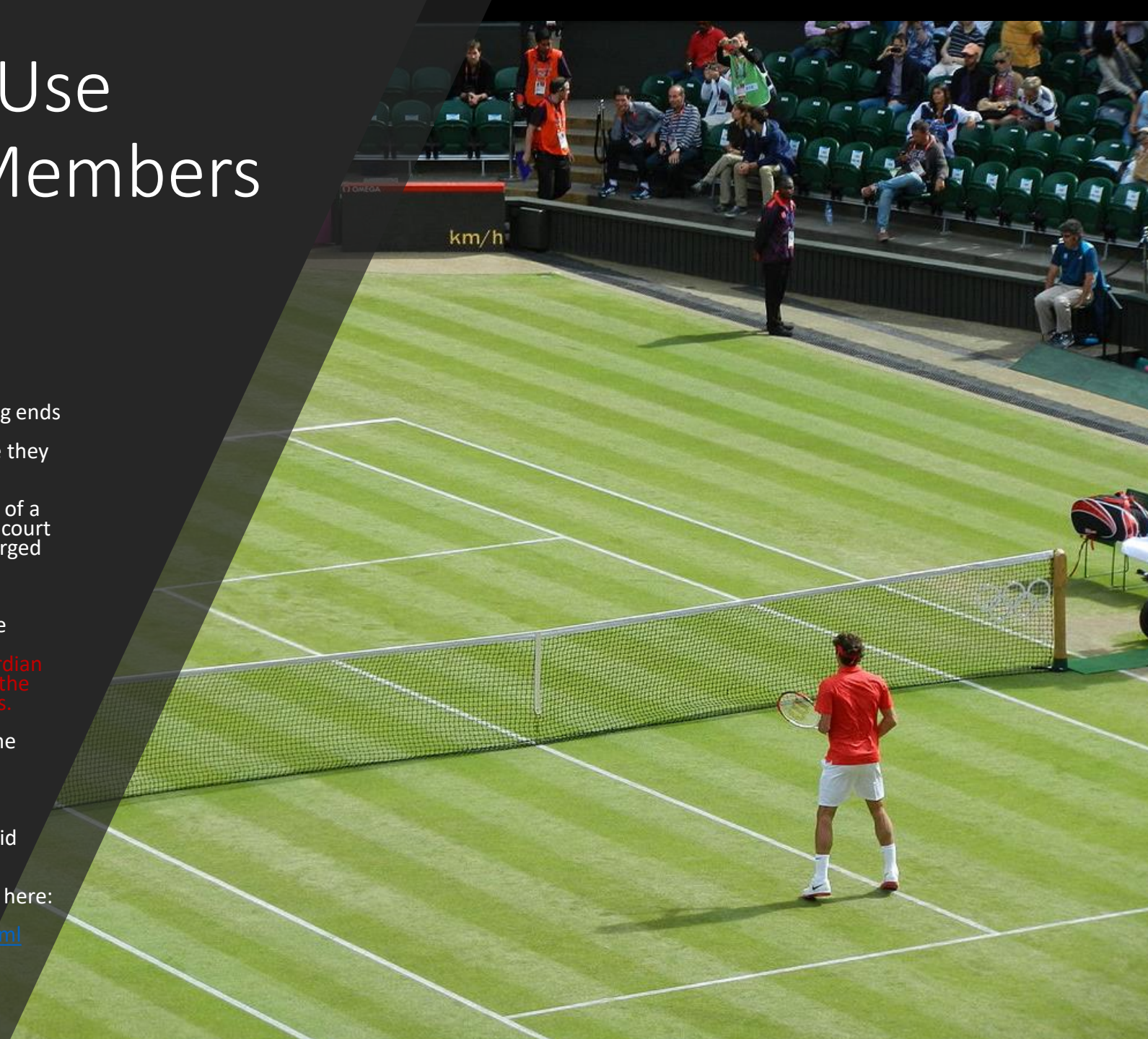
Register via your club Club Automation account

No experience required; must be able to swim across the pool unaided and comfortable in lap swimming setting



Tennis Court Use Expectations for Members

- Normal online court booking procedures
- Follow all on-site signage and staffing direction
- **Entrance/exit through tennis building doors**
- Curtains closed at all times
- Players should stay on their side of the court and avoid changing ends
- Chairs have been placed on the court and should remain where they are placed to maintain distancing during water breaks
- New, unopened cans should be used for play. If you are in need of a can of balls for play, please contact the front desk prior to your court – we will provide a can for you at the court entrances to be charged to your account.
- We will not have racquets on hand for borrowing but do have racquets available for demo and purchase with advanced notice
- **If all players on the court are minors under 16, one parent/guardian must accompany and sit in a provided chair for the duration of the court time. No parent supervision is required for private lessons.**
- Court times will now end 10 minutes prior to the next court time starting to limit contact with incoming and outgoing members
- No high fives, hand shaking or whispering (if playing doubles)
- Consider having each player have their own service balls to avoid others touching the balls during play
- Review other best practices as outlined by the USTA for players here: <https://www.usta.com/en/home/stay-current/national/usta-statement-on-safety-of-playing-tennis-during-the-covid-19-v.html>



Private Lesson Instruction - Tennis

- **Entrance and exit through the tennis building doors**
- Normal Pricing for all private and semi-private lessons is applicable starting Monday, June 29th. You can book directly with the tennis staff.
- Each lesson will start with a safety briefing
- Ball cart will be used by pro
 - ONLY the pro will pick up or touch the balls
- Assigned courts for instructors
 - Sean – Court 1
 - Nate – Court 2
 - Jaimie – Court 3
 - Stephen – Court 4 (Upper)
- Instructor will wash and sanitize their hands prior to and after each lesson
- Players must maintain distancing of 10 feet from pro during lesson
- Want to work on serves? Member must provide their own balls and handle them





Junior Tennis Program – Levels 2-5 Outdoor Court Expectations

- **If you are feeling sick, you MUST stay home.** A brief questionnaire on symptoms at check-in each day should be expected by class participants.
- Pros will start each week with clear expectations for each court of play and each day with safety reminders
- Hard rules:
 - Masks (that fit your face appropriately) must be worn while entering and exiting the courts – indoor and outdoor – and while moving about the facility grounds
 - 6 feet distancing **always**
 - No touching tennis balls
 - No high fives/physical contact
 - Students will be given ONE warning before parents are contacted and they are removed from the class.
- Same kids and instructors all week for as much as we are able
 - Edgebrook staff will put together similar skills, as possible, on the same court.
 - Personalities and friendships will also play into groupings to increase enjoyment for those kids who want to be together.
 - Instructors will not rotate from court to court. Instructor changes during the week will be kept at a minimum.
- Inclement weather means class is cancelled for the day. We will make the decision to cancel classes at least 45 minutes before its scheduled start time. You will be notified via email and text only. (Have you opted into texts? Please email Frontdesk@edgbrookclub.org if you are not sure.) We will not be able to call all participants.
 - In this case, class pricing will be pro-rated. Summer members will receive a refund at the end of the week. Equity and Junior Tennis Members will see an adjustment to their charged amount on account.
- Instructors will be teaching with gloves on and will be the only ones handling, touching or feeding balls.
- While we know that serves are an important part of the game, we will not be working on serves during our junior program instruction for at least the first few weeks.
- Sanitizing materials are provided on each court and all equipment will be disinfected between classes as recommended by product standards.
- Please apply sunscreen prior to coming to class.
- Because our instructors are all busy disinfecting between classes, please do not talk or chat with them. If you have anything you would like to discuss, please email, text or call them. Stephen Welt, the Edgebrook Tennis Director, is available via email at Stephen@edgebrookclub.org.
- **If your child does not take instruction well and cannot adhere to social distancing guidelines while participating in programming at Edgebrook, they will be removed from the programming at your expense. Please, talk with your child about how they can best enjoy their class experience while maintaining distancing of 6 feet at all times.**



Where to go for Junior Tennis Levels 2-5

DO NOT CHECK IN AT THE EDGEBROOK FRONT OFFICE.

See adjacent map for check-in area and exit area

Check-in will be 5 minutes prior to your scheduled start time; we encourage you to wait in your cars until the then.

Classes will end 10 minutes prior to the scheduled end time – if you are scheduled to finish at 11am; on court play will cease at 10:50am and you will be asked to calmly leave the court.

Targeted Schedule:

9:30am – Students line up outside of outdoor courts

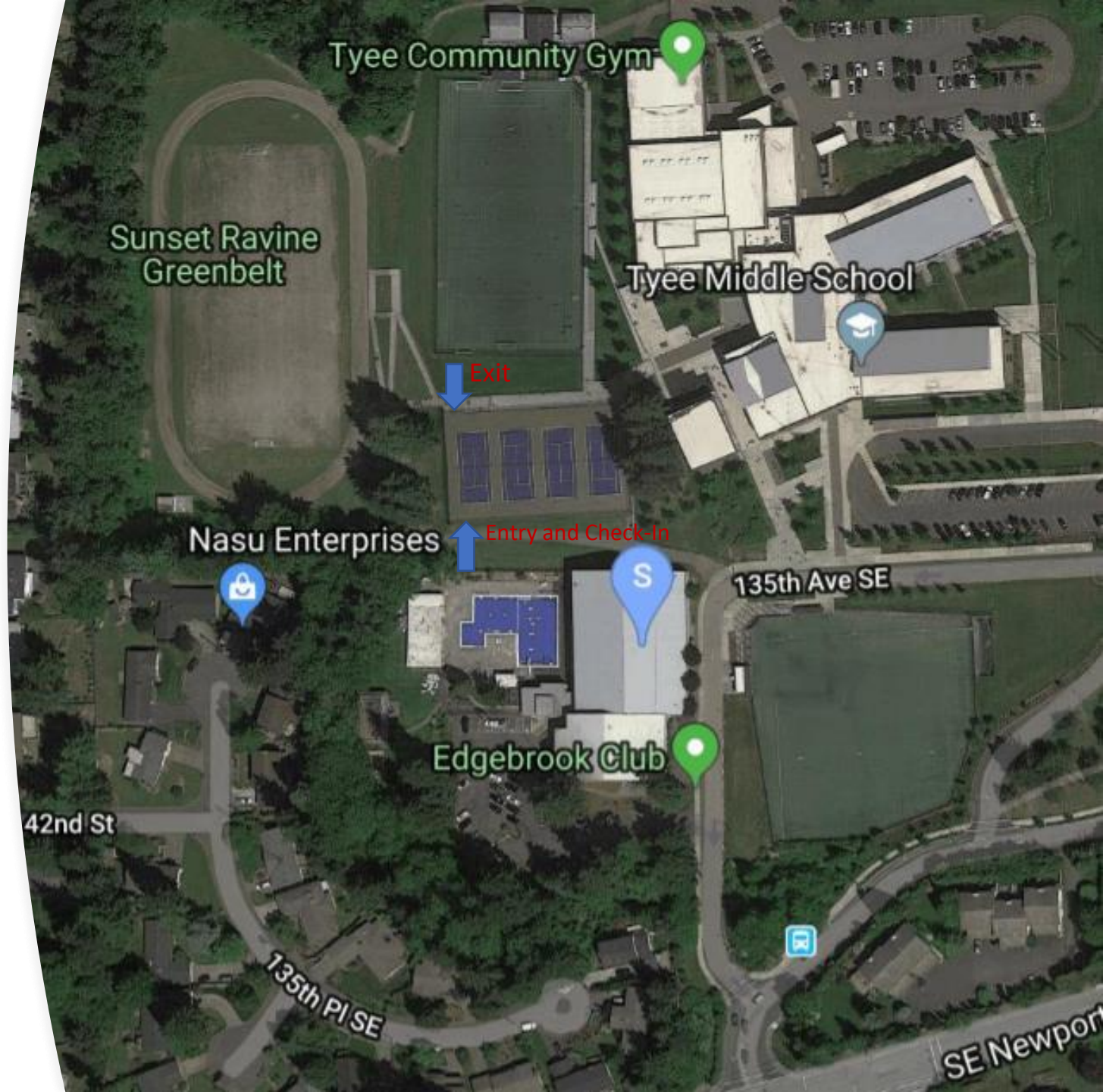
10:50am – Instruction ends; Students exit

11:00am – Students line up outside of outdoor courts

12:20pm – Instruction ends; Students exit

12:30pm – Students line up outside of outdoor courts

1:50pm – Instruction ends; Students exit



Junior Tennis Program – What to Bring

What to bring:

- Mask that fits your face correctly
- Water bottle (enough water for the entire class) – there is no water provided on the courts
- Tennis racquet – we do not have demo racquets on site
- Hat/Visor, Sunglasses (Levels 2-5)

Optional, but recommended items for Levels 2-5 ONLY:

- Sunscreen for reapplication
- Personal hand sanitizer (your teaching pro will have hand sanitizer for each court, but we welcome you to bring your own)
- Bag WITH hook
 - A carabiner hook is GREAT! It will allow you to hang your bag on the fence OFF the ground and help us be sure your items are adequately distanced from others.



Junior Tennis Program – Level 1 Court Expectations (Indoor Courts)

- If you are feeling sick, you **MUST** stay home. A brief questionnaire on symptoms at check-in each day should be expected by class participants.
- Pros will start each week with clear expectations for each court of play and each day with safety reminders
- Hard rules:
 - Masks (that fit your face appropriately) must be worn while entering and exiting the courts – indoor and outdoor – and while moving about the facility grounds
 - 6 feet distancing **always**
 - No touching tennis balls
 - No high fives/physical contact
 - Students will be given ONE warning before parents are contacted and they are removed from the class.
- Same kids and instructors all week for as much as we are able
 - Edgebrook staff will put together similar skills, as possible, on the same court.
 - Personalities and friendships will also play into groupings to increase enjoyment for those kids who want to be together.
 - Instructors will not rotate from court to court. Instructor changes during the week will be kept at a minimum.
- Instructors will be teaching with gloves on and will be the only ones handling, touching or feeding balls.
- While we know that serves are an important part of the game, we will not be working on serves during our junior program instruction for at least the first few weeks.
- Sanitizing materials are provided on each court and all equipment will be disinfected between classes as recommended by product standards.
- Please apply sunscreen prior to coming to class.
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- **If your child does not take instruction well and cannot adhere to social distancing guidelines while participating in programming at Edgebrook, they will be removed from the programming at your expense. Please, talk with your child about how they can best enjoy their class experience while maintaining distancing of 6 feet at all times.**



During Phase 2, we are not offering:

- Private or group lessons to more than 4 people per court
- Flights
- Drop-in classes (like Wimbledon, Saturday Smashers, Skill & Drills, etc)
- After hours court play (early or late)
- Summer League USTA Team Hosting
- USTA Tournaments
- Hugs 😞





CLOSED

- Vending Machines
- Coffee/Mail area
- All office spaces – staff only
- Locker Rooms/Showers
- Conference Room
- Viewing Area
- Fridge and Ice (for first aid only)
- BBQs
- Front Office Building
- Cabana
- No on-court or in-facility fill up stations for water

While we typically love treats and snacks from our members, we ask that you refrain from bringing those items in until further notice.

Additional EB Staff Measures for your safety

- Temperature/health checks upon arrival of all staff
- Covid-19 safety training for the staff
- Frequent hand washing and limited time in the building for staff
- No community share areas; Removal of furniture and areas that would promote congregating
- Cloth masks required for all staff
- PPE provided for all staff
- Sneeze guard at front desk
- Access to increased supplies as needed to eliminate contamination points for staff
- Facility ventilation maintenance completed just prior to open
- High traffic touchpoints to be sanitized throughout the day
- Increased frequency of outside cleaning service
- Contact tracing in place

