

Edgebrook Club

Modified Phase 1 Re-Opening
Front office and Tennis



Updated 6/9/2020



Symptoms of COVID-19

- Fever
- Cough
- Short of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

General Guidelines for Edgebrook Club

- Limit the amount of time spent at the club
 - Arrive no more than 5 minutes prior to the start of your scheduled reservation.
 - Leave the club promptly after your reservation has concluded.
- Face masks are required in our buildings since we cannot always guarantee 6 feet of distancing
- Utilize calling or emailing for customer service questions
- Stay 6 feet away while playing or within the club
- Bring full water bottles with you
- Hand sanitizer will be available on-site
- Please limit the volume of your belongings on the property and take all your belongings with you - *there will be no lost and found*. Any items left on the property will be disposed of immediately.
- Do not congregate in the parking lot or other areas around the club.
- During modified Phase 1, the front office building is closed to members
- Members should utilize Club Automation, email and phone for all needs.
- We are not accepting cash payments at this time.
- Front office staff will be available 30 minutes before the first court time, but not before 8am. Front office staff will end their shift 30 minutes prior to the last court time ending.
- No guests are permitted on the property during modified phase 1 or phase 2.
- ANY MEMBER WHO TESTS POSITIVE FOR COVID-19 AND HAS UTILIZED OUR FACILITY SHOULD NOTIFY US IMMEDIATELY.

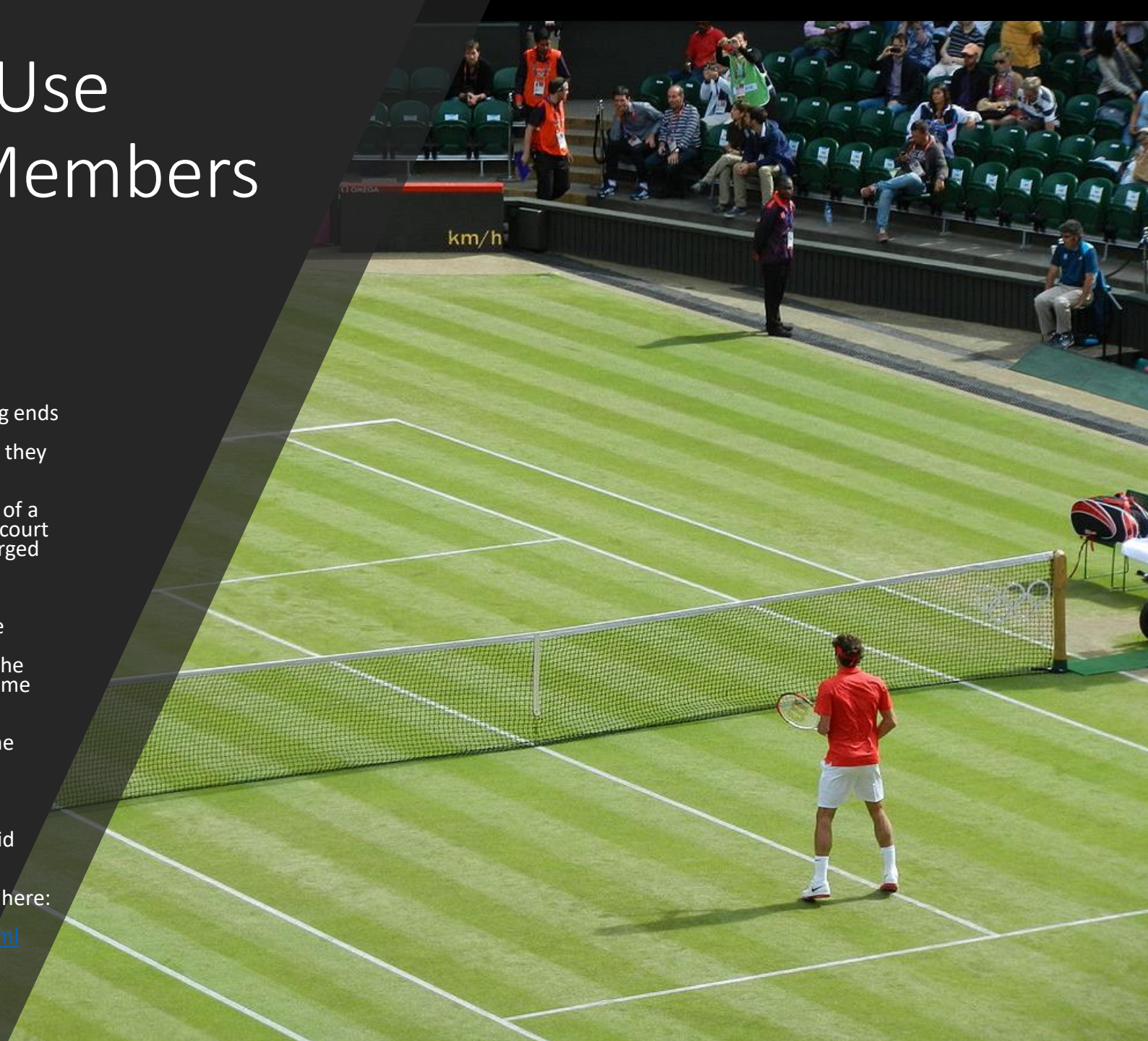
Appropriate social distancing of 6 feet is required throughout the facility. Failure to comply puts our club at risk.

Members who do not follow these guidelines will be asked to leave the facility.



Tennis Court Use Expectations for Members

- Normal online court booking procedures
- Follow all on-site signage and staffing direction
- **Entrance/exit through tennis building doors**
- Curtains closed at all times
- Players should stay on their side of the court and avoid changing ends
- Chairs have been placed on the court and should remain where they are placed to maintain distancing during water breaks
- New, unopened cans should be used for play. If you are in need of a can of balls for play, please contact the front desk prior to your court – we will provide a can for you at the court entrances to be charged to your account.
- We will not have racquets on hand for borrowing but do have racquets available for demo and purchase with advanced notice
- One parent/guardian must accompany any minor under 16 on the courts and sit in a provided chair for the duration of the court time UNLESS the minor is in a lesson
- Court times will now end 10 minutes prior to the next court time starting to limit contact with incoming and outgoing members
- No high fives, hand shaking or whispering (if playing doubles)
- Consider having each player have their own service balls to avoid others touching the balls during play
- Review other best practices as outlined by the USTA for players here: <https://www.usta.com/en/home/stay-current/national/usta-statement-on-safety-of-playing-tennis-during-the-covid-19-v.html>



Private Lesson Instruction - Tennis

- **Entrance and exit through the tennis building doors**
- One-person private lessons will be 45 minutes
- Each lesson will start with a safety briefing
- Ball cart will be used by pro
 - ONLY the pro will pick up or touch the balls
- Assigned courts for instructors
 - Sean – Court 1
 - Nate – Court 2
 - Jaimie – Court 3
 - Stephen – Court 4 (Upper)
- Instructor will wash and sanitize their hands prior to and after each lesson
- Players must maintain distancing of 10 feet from pro during lesson
- Want to work on serves? Member must provide their own balls and handle them





During modified Phase 1, we are not offering:

- Group Junior Tennis Instruction
- Lessons to more than 1 person at a time during modified phase 1
- Flights
- Drop-in classes (like Wimbledon, Saturday Smashers, Skill & Drills, etc)
- After hours court play (early or late)
- USTA Tournaments (June Tournament cancelled)
- Hugs 😞



CLOSED

- Vending Machines
- Coffee/Mail area
- All office spaces – staff only
- Locker Rooms/Showers
- Conference Room
- Viewing Area
- Fridge and Ice (for first aid only)
- BBQs
- Front Office Building
- Cabana
- No on-court or in-facility fill up stations for water

While we typically love treats and snacks from our members, we ask that you refrain from bringing those items in until further notice.

Additional EB Staff Measures for your safety

- Temperature/health checks upon arrival of all staff
- Covid-19 safety training for the staff
- Frequent hand washing and limited time in the building for staff
- No community share areas; Removal of furniture and areas that would promote congregating
- Cloth masks required for all staff
- PPE provided for all staff
- Sneeze guard at front desk
- Access to increased supplies as needed to eliminate contamination points for staff
- Facility ventilation maintenance completed just prior to open
- High traffic touchpoints to be sanitized throughout the day
- Increased frequency of outside cleaning service
- Contact tracing in place

